

**Provider Inspection Summary**

For the period 06/01/2003 to 05/31/2006  
Community Based Residential Facility  
CLASS CNA (NONAMBULATORY)

**Facility Information**

**Facility Name:** HIGHLANDS AT NEWCASTLE PLACE (THE) (0009913)  
**Address:** 12600 N PT WASHINGTON RD #300, MEQUON, WI 53092  
**License Status:** REGULAR  
**Licensed/Certified/Registered** 02/01/2004  
**Regional Office:** NORTHEASTERN REGION (GREEN BAY), (920) 448-5240

**Survey History**

**Survey ID:** 0095730      **End Date:** 09/08/2005      **Type:** OTHER      **Purpose:** VERIFICATION VISIT

**Results:** NO STATEMENT OF DEFICIENCY ISSUED

**Survey ID:** 0093006      **End Date:** 07/02/2004      **Type:** STANDARD      **Purpose:** SURVEY/COMPLAINT

**Results:** STATEMENT OF DEFICIENCY ISSUED

**Statement of Deficiency:** #10009007    Served 07/30/2004

| <u>Deficiencies Cited</u> | <u>Subject Area</u>                     | <u>Compliance<br/>Verified</u> | <u>Corrected</u> |
|---------------------------|---|--------------------------------|------------------|
| 83.33(2)(c)               | LEISURE TIME ACTIVITIES                 | 08/31/2005                     | Yes              |
| 83.33(3)(a)1              | PRACTITIONER'S WRITTEN ORDER FOR MEDS   | 08/31/2005                     | Yes              |
| 83.33(3)(e)2.a            | WRITTEN ORDER TO ADMINISTER MEDICATIONS | 08/31/2005                     | Yes              |

**Survey ID:** 0090701      **End Date:** 07/17/2003      **Type:** INITIAL      **Purpose:** SURVEY

**Results:** PROBATIONARY LICENSE ISSUED

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**Provider Inspection Summary**

For the period 06/01/2003 to 05/31/2006  
Community Based Residential Facility  
CLASS CNA (NONAMBULATORY)

**Complaint History**

**Date Complaint Received: 07/21/2005**

**Date Investigation Completed: 09/08/2005**

Subject Area(s)

NUTRITION & FOOD SERVICES  
STAFF ADEQUACY  
PROGRAM SERVICES

Result

NOT SUBSTANTIATED  
NOT SUBSTANTIATED  
NOT SUBSTANTIATED

SOD #

**Date Complaint Received: 03/10/2004**

**Date Investigation Completed: 03/17/2004**

Subject Area(s)

RESIDENT RIGHTS

Result

NOT SUBSTANTIATED

SOD #

**Date Complaint Received: 02/19/2004**

**Date Investigation Completed: 05/20/2004**

Subject Area(s)

MEDICATIONS

Result

NOT SUBSTANTIATED

SOD #

**Date Complaint Received: 02/18/2004**

**Date Investigation Completed: 07/02/2004**

Subject Area(s)

SUPERVISION  
RESIDENT RIGHTS  
STAFF TRAINING AND PROFICIENCY

Result

NOT SUBSTANTIATED  
SUBSTANTIATED  
NOT SUBSTANTIATED

SOD #

10009007

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